

Volunteer Charter

SAFE@LAST, Unit 1.08 Great House, Waterside
Business Park, Rotherham Road, Dinnington, S25 3QA

February 2010



SAFE@LAST recognises the importance of prospective new and existing volunteers to have a shared understanding regarding what responsibilities they have as volunteers and what support, training and guidance will be provided by SAFE@LAST.

SAFE@LAST recognises the valuable and significant contribution volunteers make in enabling the organisation to carry out its operations and provide its services as a child protection charity to support vulnerable children at risk through running away. SAFE@LAST therefore undertakes rigorous safeguarding practices in its recruitment of members to both its staff and volunteer teams.

What you can expect as a volunteer from SAFE@LAST

SAFE@LAST will:

- 1) Keep you informed about **training** and **development** opportunities.
- 2) Pay for appropriate and agreed out-of-pocket **expenses**.
- 3) Provide you with volunteer **updates** on a regular basis.
- 4) Provide regular **support/supervision**, appropriate to the volunteering role/s.
- 5) **Review** your volunteering with you on a regular basis.
- 6) Provide you with the appropriate **equipment** and **resources** you require to carry out your volunteering opportunity.
- 7) Provide a range of ways in which you can **contribute ideas** and suggestions.
- 8) Organise a regular volunteer **celebration** and/or **social** event/s.
- 9) Maintain a commitment to **anti-oppressive practices** and to recognising and valuing **diversity** and **equal opportunities**.
- 10) Will update our **social networking sites** on a regular basis.



What SAFE@LAST expects from you as a volunteer

Volunteers will:

- 1) Keep in **regular** and agreed **contact** with your named member of staff regarding your availability and any changes in your contact information.
- 2) Actively participate in regular **support/supervision**.
- 3) Participate in an **annual review** of your volunteering and to **reflect** on your own learning and development needs.
- 4) Undertake **training** and refresher training relevant to your role, e.g. child protection training.
- 5) Volunteer within the **policies, procedures** and **guidelines** of SAFE@LAST, especially those relating to confidentiality, equal opportunities and diversity, health and safety.
- 6) Appropriately **promote** the work of SAFE@LAST amongst your friends, family etc.
- 7) **Provide** appropriate and timely receipts and the like when claiming your **volunteer expenses**.
- 8) Conduct yourself in an **appropriate manner** whilst volunteering for and representing SAFE@LAST so as to uphold and enhance the positive reputation and relationship the charity has with others.

Additional Requirement

Helpline Commit to undertake a **minimum of 3-4 helpline duties** per month (including a **weekend duty**).

- *I understand the important points outlined above and overleaf and commit to volunteering within these requirements:*

Name of volunteer:

Signed volunteer:

Date:

On behalf of SAFE@LAST

Name:

Signed:

Date:

Role:



vinvolvedproject